

## Display of complaints status by Investment Advisers (IAs)

Data for the month ending – **FEB 2024**

Sr. No.	Received From	Pending at the end of Last Month	Received	Resolved*	Total Pending <sup>#</sup>	Pending Complaints >3 months	Average Resolution Time <sup>^</sup> (in days)
NA	None	None	None	None	None	None	None

<sup>^</sup>Average Resolution Time is the sum total of time taken to resolve each complaint in days in the current month divided by total number of complaints resolved in the current month.

### Trend of Monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending <sup>#</sup>
1	November 2023	None	None	None	None
2	October 2023	None	None	None	None
3	September 2023	None	None	None	None
4	August 2023	None	None	None	None
5	July 2023	None	None	None	None
6	June 2023	None	None	None	None
7	May 2023	None	None	None	None
8	April 2023	None	None	None	None
9	March 2023	None	None	None	None
10	February 2023	None	None	None	None
11	Jan 2024	None	None	None	None
12	Feb 2024	None	None	None	None

\*Inclusive of complaints of previous months resolved in the current month.

<sup>#</sup>Inclusive of complaints pending as on the last day of the month.

### Trend of Annual Disposal of Complaints

Sr. No.	Year	Carried Forward from Previous Year	Received	Resolved*	Pending <sup>#</sup>
1	2022	None	None	None	None
2	2023	None	None	None	None

\*Inclusive of complaints of previous months resolved in the current month.

<sup>#</sup>Inclusive of complaints pending as on the last day of the month.